IT Manager

**Person Specification**

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|  | **ESSENTIAL** | **DESIRABLE** **(nice to have)** |
| **Qualifications** | * Qualified to Degree Level or equivalent professional qualification in ICT.
 | * Project management qualifications
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| **Experience**  | * Demonstrable extensive experience working within an IT department.
* Demonstrable evidence of influencing positive change within an IT function, including project management.
* Successful leadership and management of a high performing staff team.
* Experience of using Microsoft SQL Server
 | * Experience with Power Bi.
* Experience of handling and organising sets of data to develop high quality reports or dashboards.
* Management experience in an organisation of a similar size or in the Housing sector.
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| **Knowledge** | * Knowledge of best practice in relation to maintenance, support and delivery of IT systems and services.
* A good understanding of Information Security and Information Security principles, and GDPR
* Knowledge of SharePoint.
* Thorough knowledge of Windows operating systems.
* A clear understanding of the role of IT and digital transformation in the delivery of business outcomes in today’s climate.
 | * Understanding of current and future challenges facing registered social landlords
* Knowledge of best practice approaches to data representation, relational databases and data governance.
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| **Skills** | * Excellent leadership skills including the ability to motivate and develop staff in a challenging and pressurised environment.
* Ability to plan, develop, monitor, evaluate and audit systems to ensure effective implementation and development of projects and processes
* A clear understanding of the role of IT and digital transformation in the delivery of business outcomes
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| **Personal Attributes / Abilities** | * Excellent time management skills, with a proven track record of prioritising and planning effectively
* Strong customer focus, and desire to build a service around the needs of the business.
* Ability to work under pressure and deal with changing, varied priorities
* A high level of personal integrity, expressed through behaviour and conduct
* Self-awareness and understanding of the need to be a role model for others.
* Willingness to support the Values of Cadwyn
 | * A desire to provide value for money, and a utilise existing products to solve business needs.
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