IT Manager

**Person Specification**

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|  | **ESSENTIAL** | **DESIRABLE**  **(nice to have)** |
| **Qualifications** | * Qualified to Degree Level or equivalent professional qualification in ICT. | * Project management qualifications |
| **Experience** | * Demonstrable extensive experience working within an IT department. * Demonstrable evidence of influencing positive change within an IT function, including project management. * Successful leadership and management of a high performing staff team. * Experience of using Microsoft SQL Server | * Experience with Power Bi. * Experience of handling and organising sets of data to develop high quality reports or dashboards. * Management experience in an organisation of a similar size or in the Housing sector. |
| **Knowledge** | * Knowledge of best practice in relation to maintenance, support and delivery of IT systems and services. * A good understanding of Information Security and Information Security principles, and GDPR * Knowledge of SharePoint. * Thorough knowledge of Windows operating systems. * A clear understanding of the role of IT and digital transformation in the delivery of business outcomes in today’s climate. | * Understanding of current and future challenges facing registered social landlords * Knowledge of best practice approaches to data representation, relational databases and data governance. |
| **Skills** | * Excellent leadership skills including the ability to motivate and develop staff in a challenging and pressurised environment. * Ability to plan, develop, monitor, evaluate and audit systems to ensure effective implementation and development of projects and processes * A clear understanding of the role of IT and digital transformation in the delivery of business outcomes |  |
| **Personal Attributes / Abilities** | * Excellent time management skills, with a proven track record of prioritising and planning effectively * Strong customer focus, and desire to build a service around the needs of the business. * Ability to work under pressure and deal with changing, varied priorities * A high level of personal integrity, expressed through behaviour and conduct * Self-awareness and understanding of the need to be a role model for others. * Willingness to support the Values of Cadwyn | * A desire to provide value for money, and a utilise existing products to solve business needs. |